

CASE STUDY



Client

Name: FIXXT-NDIS

Project: FIXXT-NDIS, Web App

Date: Ongoing Since 2020

Site: fixxt.ndis.solutions.com.au

Brief/Objective

Fixxt approached FAQ Interactive in 2020 to develop an extension of their Plam Manage Assist service, called Fixxt-NDIS

Fixxt - NDIS is a middleware platform that enables you to plug in external systems, to ultimately plan and manage customers to their available disability services whilst allowing the client to make bookings, claims and or enquire about their allowance (funds).

When FAQ was introduced, the client had one developer and 2 sales people but no actual complete software to sell. With FAQ's team working alongside their developer, this problem has now been addressed.

Development

FAQ was engaged to develop Fixxt - NDIS into a Minimum Viable Product (MVP) for Pla Managers to use and assist their clients. FAQ was given a tight timeline of 9 months and the development has been created using react.js and integrated with many AWS services & databases.

Result/Outcome

FAQ was able to deliver a working, functioning MVP with-in the allotted time-frame in and on budget.

FAQ continues to support the Fixxt - NDIS team to address any obstacles across many industries types and we are continuing to add to and enhance the software.