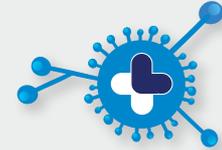
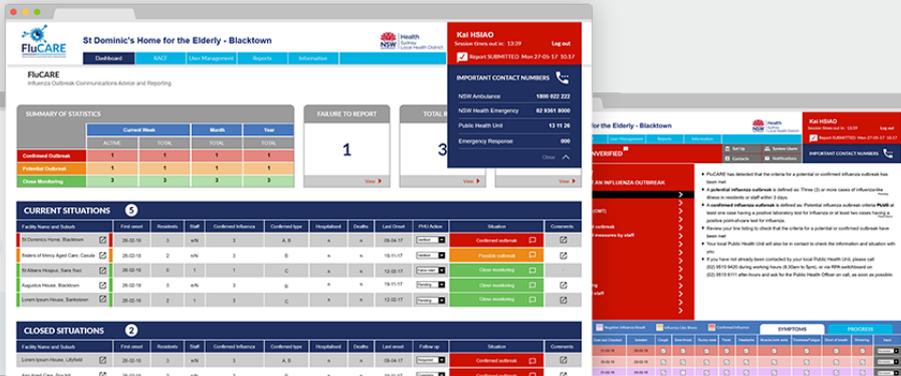


# CASE STUDY 5



## FluCARE

Influenza Outbreak Communication Advice and Reporting App



## Client Brief/Objective

Client :NSW Health (SLHD PHU)  
Website :[www.slhd.nsw.gov.au](http://www.slhd.nsw.gov.au)  
Web App :FluCARE  
Date: 1 Jul, 2019

Influenza Outbreak Communication Advice and Reporting.

Create a secure user friendly easily scalable web-based system to not only alert staff and facilities of potential and confirmed flu outbreaks but promote and encourage a response with-in districts, regions or state wide facilities to help reduce illness and death and any affects flu may cause in those areas most vulnerable with-in the public sector, the elderly in aged care facilities.

The FluCARE web app should provide an online interface (dashboard) for RACFs to log; and for their nursing staff to enter data about the ILI symptoms that residents are showing during Flu season.

## FAQ Development

FluCARE is now a web-based program through which RACF staff are able to access their facility-specific FluCARE dashboard. From here, they can access FluCARE's core feature – the online line listing, a much more user-friendly version than the current Excel spreadsheet that is widely used.

## Result/Outcome

A reduction in the time-consuming emails, printing or faxing that the current system generates. FluCARE is programed to use the submitted data to automatically recognize cases of influenza-like illness, and to recognise when outbreak criteria are met and send notifications to relevant stakeholders, facilitating a collaborative response. This relieves RACF staff from time-consuming phone calls; freeing them to focus on caring for the residents. FluCARE delivers an action checklist to the facility's FluCARE dashboard; empowering facility staff to take immediate action.

To find out more visit our website [faqinteractive.com.au](http://faqinteractive.com.au) or call us on (02) 9223 7655

## From the Client

*"The app will help to better protect the elderly who are among the most vulnerable members in our community when it comes to influenza outbreaks. We called the app FluCARE, because we care," Dr Quinn said."*